



T: 07946 204 311 E: Jeannie@5starpets.co.uk 5starpets.co.uk

*Professional pet sitting and Dog boarding
in Colchester, Essex*



Booking form: cats part 1

Please answer ALL questions as accurately as possible to ensure the safety of your pet, thank you.

YOUR DETAILS

Name: _____ Email: _____

Home Address: _____

Tel: _____ Mobile: _____

HOLIDAY CONTACT

Holiday Address: _____

Tel: _____ Email* _____

*Alternate to mobile if poss/applicable

Alternative relative or friends contact details

Name: _____ Email: _____

Address: _____

Tel: _____ Mobile: _____

VET CONTACT

Vet's Address: _____

Vet's Phone Number: _____

PET INFORMATION

Number of Pets? _____ Name of Pet(s)? _____

Are Your Pet(s) vaccinations up-to-date? _____ YES/NO _____ (Please circle)

WHICH SERVICE DO YOU REQUIRE:

(Please circle)

Cat/Small Animal Feeding/Visits: _____ 1 x 20 min visit _____ 2 x 20 min visits _____

Please specify below dates you wish your pet(s) to be cared for:

Start Date: _____ End Date: _____



Booking form: cats part 2

CATS

How many cats do you require feeding? _____

What time are your cat(s) normally fed? _____

Have your cat(s) been neutered or spayed? (Please circle)

Neutered

Spayed

Do your cats have access to a cat flap? (Please circle)

YES

NO

If yes do you require the cat flap to be open at all times? (Please circle)

YES

NO

If no, please specify what time of day your require it shut? (Please circle)

Day

Night

Are your cats friendly? (Please circle)

YES

NO

Are they scared of anything? (people, thunder, etc) (Please circle)

YES

NO

If yes please give more details: _____



Booking form: cats part 3

CATS

How old is your cat? _____

What Breed is your cat? _____

What Colour is your cat? _____

Is your cat a rescue? Yes / No

If yes, do you know its background? Yes / No

How long have you owned your cat? _____

Does your cat have any medical problems? Yes / No

Has your cat been ill In the last 30 days? Yes / No

Did you consult a vet? Yes / No

If your cat has been ill, please give a brief description of illness:

Is your cat currently taking any medication? Yes / No

If yes, please specify: please complete the medical form:

Is your cat allowed treats? _____

Does your cat have any allergies? _____



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Terms & conditions

ALL PET OWNERS

In the event of yourselves (owners) being involved in a fatal accident, please advise to where or to whom you would like your pets to go.

Name of Person/Organisation (**not** travelling with you) to take your pet: _____

Address: _____

Tel: _____ Mob: _____ Email: _____

PLEASE READ OUR TERMS & CONDITIONS (and agree by signing below)

Whilst 5 Star Pet Services, endeavour to keep your pet safe & secure at all times, they are animals and may suffer injuries through play, or just from day to day activities. Any injuries sustained whilst in the care of 5 Star Pet Services that may or may not require veterinary treatment are not the responsibility of 5 Star Pet Services and therefore relinquishes us from any liability. We will not reimburse any vet bills.

CANCELLATIONS

I/We understand that any cancellations must be notified to 5 Star Pet Services ASAP, if appropriate notice is not given we are required to pay Deposits, Cancellations Fees or Full Payment as stated below.

Bookings: a minimum of 48 hours notice must be given for cancellation of all other services including bookings of less than £75.00. Failure to do so will result in payment being due in full.

PAYMENT

Deposits and payment in full can be made by Cheque, Cash or Bank Transfer. Any payment that is unsuccessful e.g. returned Cheque etc, will be subject to a £25.00 handling fee.

5 star Pet services will notify you of any problems or medical issues. In an emergency we will call your vets immediately. Any visit or treatment at the vets will be at cost to yourselves (owners). It is always advisable to inform your vet you are going away and that 5 star Pet services are taking care of them. You may be able to ask them to defer payment until your return. Failure to notify 5 star Pet services of situations your pet may be scared of, will relinquish 5 star Pet services of any responsibility.

I confirm that I have read, understood and agree to the above Terms & Conditions, please sign below:

Signed: _____ Dated: _____

Thank you,

5 Star Pet Services