



T: 07946 204 311 E: Jeannie@5starpets.co.uk 5starpets.co.uk

*Professional pet sitting and Dog boarding
in Colchester, Essex*



Booking form: rabbits, guinea pigs, birds & small animals part 1

Please answer ALL questions as accurately as possible to ensure the safety of your pet, thank you.

YOUR DETAILS

Name: _____ Email: _____

Home Address: _____

Tel: _____ Mobile: _____

HOLIDAY CONTACT

Holiday Address: _____

Tel: _____ Email* _____

*Alternate to mobile if poss/applicable

Alternative relative or friends contact details

Name: _____ Email: _____

Address: _____

Tel: _____ Mobile: _____

VET CONTACT

Vet's Address: _____

Vet's Phone Number: _____

PET INFORMATION

Number of Pets? _____ Name of Pet(s)? _____

Are Your Pet(s) vaccinations up-to-date? _____ YES/NO _____ (Please circle)

WHICH SERVICE DO YOU REQUIRE: _____ (Please circle)

Small Animal Feeding/Visits: _____ 1 x 20 min visit _____ 2 x 20 min visits _____

Please specify below dates you wish your pet(s) to be cared for:

Start Date: _____ End Date: _____



Booking form: rabbits, guinea pigs, birds & small animals part 2

RABBITS, GUINEA PIGS, BIRDS & SMALL ANIMALS

What type of pet do you have? _____ How many do you have? _____

Are your animals friendly? (Please circle)

YES NO

RABBITS/GUINEA PIGS

Do they have an outside run? (Please circle)

YES NO

Are your rabbits/guinea pigs left out all day? (Please circle)

YES NO

Do your pet(s) have to be brought in at night? (Please circle)

YES NO

What time are your pet(s) normally fed? _____

BIRDS

What type of bird(s) do you have? _____ How many bird(s) do you have? _____

Are they let out to fly? (Please circle)

YES NO

Are your bird(s) frightened of anything? (Please circle)

YES NO

If yes please specify: _____

If either your rabbits, guinea pigs, birds & small animals are taking any medication [please complete the medical form](#):



Booking form: rabbits, guinea pigs, birds & small animals part 2

MEDICAL

Does your pet have any medical problems? (Please circle)

YES NO

Has your pet been ill In the last 30 days? (Please circle)

YES NO

Did you consult a vet? (Please circle)

YES NO

If your pet has been ill, please give a brief description of illness:

Is your pet currently taking any medication? (Please circle)

YES NO

If yes, please specify: please complete the medical form:



T: 07946 204 311 E: Jeannie@5starpets.co.uk 5starpets.co.uk



Terms & conditions

ALL PET OWNERS

In the event of yourselves (owners) being involved in a fatal accident, please advise to where or to whom you would like your pets to go.

Name of Person/Organisation (**not** travelling with you) to take your pet: _____

Address: _____

Tel: _____ Mob: _____ Email: _____

PLEASE READ OUR TERMS & CONDITIONS (and agree by signing below)

Whilst 5 Star Pet Services, endeavour to keep your pet safe & secure at all times, they are animals and may suffer injuries through play, or just from day to day activities. Any injuries sustained whilst in the care of 5 Star Pet Services that may or may not require veterinary treatment are not the responsibility of 5 Star Pet Services and therefore relinquishes us from any liability. We will not reimburse any vet bills.

CANCELLATIONS

I/We understand that any cancellations must be notified to 5 Star Pet Services ASAP, if appropriate notice is not given we are required to pay Deposits, Cancellations Fees or Full Payment as stated below.

Bookings: a minimum of 48 hours notice must be given for cancellation of all other services including bookings of less than £75.00. Failure to do so will result in payment being due in full.

PAYMENT

Deposits and payment in full can be made by Cheque, Cash or Bank Transfer. Any payment that is unsuccessful e.g. returned Cheque etc, will be subject to a £25.00 handling fee.

5 star Pet services will notify you of any problems or medical issues. In an emergency we will call your vets immediately. Any visit or treatment at the vets will be at cost to yourselves (owners). It is always advisable to inform your vet you are going away and that 5 star Pet services are taking care of them. You may be able to ask them to defer payment until your return. Failure to notify 5 star Pet services of situations your pet may be scared of, will relinquish 5 star Pet services of any responsibility.

I confirm that I have read, understood and agree to the above Terms & Conditions, please sign below:

Signed: _____ Dated: _____

Thank you,

5 Star Pet Services